

Additional Haulier Depots for Vehicle Booking System (VBS) (London Gateway Port Ltd)

- The service comprises pertinent information to commercial vehicles, wishing to move containers to and from London Gateway Port Ltd., (LGPL).
- The tariffs are as follows and are subject to review by London Gateway Port Ltd:

• VBS Booking Charge (Peak Times) (Mon – Fri 04.00 – 07.00 and 12.00 – 18.00)	£1.31 per VBS
• Missed Bookings (No Show)	£32.79
• Late Booking Cancellation (Less Than 1 Hour)	£21.82
• Registered Driver First ID Card applied online	No Charge
• Replacement Driver ID Cards	£32.79
• Temporary Driver ID Card (driver first visit) valid for 28 days	No Charge
• Subsequent Temporary Driver ID Card valid for 24 hours	£32.79
• Permanent ID card issued at the gate	£32.79
• Unauthorised Passenger in Cab	£117.21
• Requested container turning (per container – charge linked to VBS booking)	£30.00
• Premium VBS booking charge Sat 18.00 – Sun 06.00	£11.72

• Driver must provide driving license plus one of the below additional forms of ID:

 - Passport ID
 - EU ID Card
 - Birth Certificate

All documents should be submitted to the main gate in person with a valid booking reference number
- The service will be available to a customer, on acceptance of a Direct Debit mandate by the London Gateway Port Ltd's banking facility (CNS), through means of a username and password to be supplied by e-mail and written confirmation at registration.
- Cancellation of Direct Debit will lead to removal of access to the service.
- Notification to change Direct Debit details are required 15 days prior to the next due invoice date, and requires receipt of a completed new direct debit mandate. The mandate can be downloaded from: <http://lgw.cnsonline.net>
- An invoice will be generated, for "Peak, No Show, Late Booking Cancellation, Permanent ID card and Replacement ID Card" fees. CNS will be invoicing all transaction types on behalf of LGPL.
- Payments will be collected by Direct Debit 30 days after the date of invoice and can be identified by the reference 'CNS Ltd. on behalf of LGPL'. Interest at 5% above Lloyds TSB Bank base rate will be charged on all sums (net of VAT or other applicable sales tax) not paid within 30 days. Payments made by other methods are payable to 'Community Network Services Limited'
- VBS system support from London Gateway Port Ltd. is available Monday to Friday 0900 – 1700hrs (UK Time) on 01375 - 648585, or by e-mailing: vbs.support@londongateway.com
- The haulier confirms that they comply with all relevant data protection legislation, in connection with their use of the vehicle booking system (VBS).
- "Entrance to and the use of any facilities or services at London Gateway Port is conditional upon acceptance of the General Trading Terms and Conditions for London Gateway Port as adopted and published from time to time by London Gateway Port Limited. **Those Terms and Conditions restrict the liability of London Gateway Port Limited and its affiliates to you and impose liabilities on you in respect of your use of the facilities and services.** A copy of the General Trading Terms and Conditions can be viewed at <http://lgw.cnsonline.net> by entering London Gateway Port or making use of any facilities or services provided by London Gateway Port Limited or its affiliates you agree to those Terms and Conditions. In addition, all activities within London Gateway Port are subject to the London Gateway Port Byelaws 2013."

Please confirm that you accept the General Trading Terms and Conditions for London Gateway Port by ticking here:

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Name of Company

Contact Address

Contact Telephone Number

Contact E-mail Address

General Telephone Number

General E-mail Address

Fax Number

VAT Registration Number

Signed

Print Name

Date

Please complete and e-mail a scanned copy of the 'Agreement to Access Vehicle Booking System (VBS)' along with the separate 'Haulier Registration Direct Debit Mandate' to:

vbs.support@londongateway.com

NB. Please ensure the original copy of the Direct Debit mandate is returned within 28 days to:

London Gateway Registration Department, c/o Community Network Services Ltd (CNS), 204-207 Berths, Western Docks, Southampton, Hants, SO15 1DA